CLEANENERGY
CREDIT UNION

STEPS TO COMPLETE YOUR MEMBERSHIP

Thank you for applying for a loan with Clean Energy Credit Union. Once your loan application has been submitted, please complete the following steps to become a member of our credit union so that we can fully approve your loan.
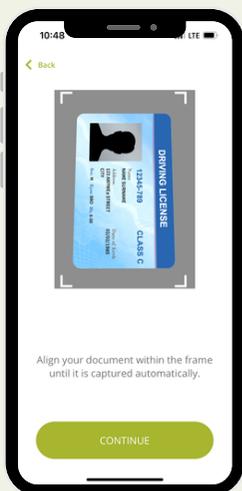
1 SPEAK WITH OUR TEAM

- After receiving your loan conditional preapproval, a member of our team will be calling you to go over a few questions necessary to complete your membership application. This call should only take about 10-15 minutes.
- Please watch for a call from our team (720-479-7900) or if you prefer, you can schedule a call with us using this link.
- Feel free to reach out if you have not heard from us or missed our call.
- During the call, we will discuss membership eligibility. Learn more about about eligibility and our field of membership partners here.
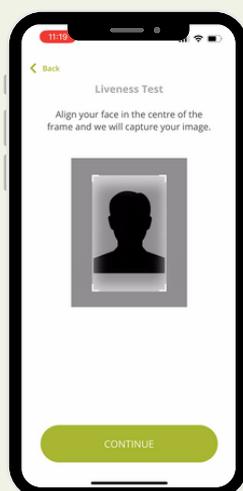
2 COMPLETE ID-PAL

To help protect you from identity theft and fraud, Clean Energy Credit Union uses ID-Pal, a safe and secure way to verify your identity in a matter of minutes. Depending on your preferred delivery method (which you will specify to us during our call) you will receive the link via email or text. Please follow the prompts (outlined below) to verify your identify.
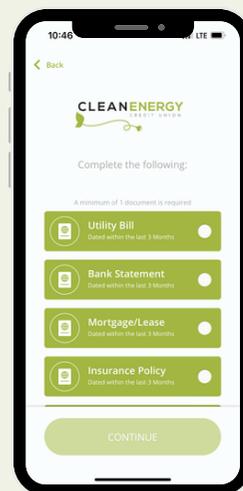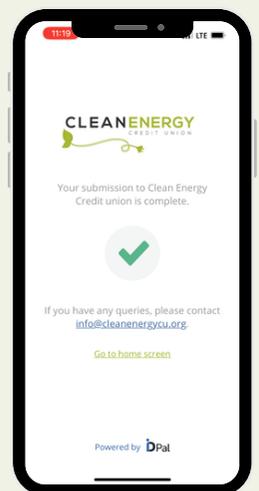

| Click the link sent from our team | Take a photo of your ID | Take a photo of yourself | Upload proof of address | Submit your information |

If you'd like to start your ID-Pal verification prior to your call with are team, you can do so by scanning this QR code. From there follow the steps above and submit. Let our team know you've already completed this step when asked over the phone call.

Once you've signed your loan documents at the completion of your project, your account(s) will be finalized and you will receive a welcome letter via email that provides your account number(s) and online banking registration instructions, among other info.